

Dear Customer,

Thank you very much for buying this Sanyo product which is part of Emjay Enterprises (1984) Pte Ltd range of quality products. As part of our service to our valued customers, we are pleased to extend a warranty to you.

By filling in the Online Warranty Form, you will effect your warranty immediately. Do take the time to read through the terms and conditions listed in this page before filling in the form.

Warranty Terms & Conditions

1. To validate the warranty, please fill in all required fields in the Online Warranty Registration Form within one month of purchase. Otherwise, warranty will be void.
2. If the serial number of the product or warranty card is altered, defaced or removed, the warranty will be rendered Null & Void.
3. The receipt (or bill of sale) is the only proof of warranty entitlement and must be presented together with the unit when warranty service is required.
4. If faulty sets are delivered back to Singapore for servicing, customers have to bear all freight costs (to and from location) and indicate in the invoice the following words "For Repair in Service Centre - Value stated is for Customs' Purposes Only".
5. Please produce receipt/s upon producing product at the customer care centre. Emjay Enterprises (1984) Pte Ltd reserves the right to refuse warranty services should valid receipts and/or other supporting documents be not produced.

International Warranty

1. The warranty will be valid for 1 year from date of purchase.
2. For service locations outside Singapore, please refer to: www.sanyo-dsc.com/english/contact/index.html.
3. The warranty does not cover cracked LCD & Lens.
4. The warranty does not cover damage arising from or related to an act of God, accident, liquid corrosion, misuse or inappropriate use, alterations or repair by an unauthorized person.
5. The warranty does not extend to the finish or exterior of the product or consumables (e.g. Batteries or Chargers) supplied with the product.
6. Emjay Enterprises (1984) Pte Ltd exercises the final and conclusive decision for any question relating to defects, workmanship or materials related to the product or for any matter related to the warranty based on its discretion. The buyer shall agree to the final decision given by Emjay Enterprises (1984) Pte Ltd.
7. For any service assistance, please contact Emjay Enterprises (1984) Pte Ltd at
Tel: (65) 6338 8948 | Fax: (65) 6338 4709 | Email: service@eepl.biz